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By Isa N. Engleberg

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THINK Communication (3rd Edition) By Isa N. Engleberg Bibliography

- Sales Rank: #346309 in Books
- Published on: 2014-03-09
- Original language: English
- Number of items: 1
- Dimensions: 10.80" h x .80" w x 8.40" l, .0 pounds
- Binding: Paperback
- 384 pages

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Editorial Review

About the Author

Isa Engleberg, Professor *emerita* at Prince George's Community College in Largo, Maryland, served as president of the National Communication Association (NCA) in 2003 and chaired the NCA Research Board from 1995-1996. She has written six college textbooks in communication studies, published more than three dozen articles in academic journals, and made hundreds of convention and seminar presentations. Dr. Engleberg received the Outstanding Community College Educator Award from NCA and the President's Medal from Prince George's Community College for outstanding teaching, scholarship, and community service. She has focused her professional career on improving both the content and teaching of basic communication courses at all levels of higher education as well as studying, teaching, and consulting internationally.

Dianna Wynn is a faculty member at Nash Community College in Rocky Mount, North Carolina. Previously she taught at Midland College in Texas and Prince George's Community College in Maryland, where she was chosen by students as the Outstanding Teacher of the Year. She has co-authored three communication textbooks and has written articles in academic journals. Professor Wynn served as an officer in the Community College Section and a member of the Legislative Assembly of the National Communication Association (NCA). In addition to teaching and college services, she worked as a trial consultant, assisting attorneys in developing effective communication strategies for the courtroom.

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