



Confronting Without Offending: Positive and Practical Steps to Resolving Conflict

By Deborah Smith Pegues

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Where there are people, there are disagreements and misunderstandings. The author of *30 Days to Taming Your Tongue* (more than 500,000 copies sold), a popular speaker, and a relationship strategist, Deborah Smith Pegues draws on biblical principles, personal experience, and research to show how to approach difficult situations so relationships are strengthened rather than broken. Meeting face-to-face to resolve an issue is difficult, but Pegues makes it easier by revealing how to avoid complications, sharing examples of good communication, and offering specific steps for dealing with conflicts. Readers will discover:

- effective and compassionate techniques for handling conflict
- practical strategies for resolving conflict
- how personality types influence discussions
- suggestions for minimizing defensiveness
- ideas for developing and promoting cooperation

Confronting Without Offending gives readers the tools to successfully talk over and resolve issues and misunderstandings at home, at work, and in social situations.

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Confronting Without Offending: Positive and Practical Steps to Resolving Conflict By Deborah Smith Pegues **Bibliography**

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Review

“Deborah encourages and equips Christ followers to not settle for second best but to vigorously pursue God honoring relationships in every area of life.”

?Brian Doyle, national director, Iron Sharpens Iron

“This is a very good book to help you in your personal life, your business, and your church as well as helping pastors, teachers and many others. I highly recommend this book; Deborah is an excellent writer and a beautiful example of God’s gift to all as well as an excellent teacher. I know God is going to richly bless those who read and absorb each word on the page.”

?Bishop Ernestine C. Reems-Dickerson

About the Author

Deborah Smith Pegues is a certified behavioral consultant, Bible teacher, and international speaker. She has written 16 transformational books, including the bestselling *30 Days to Taming Your Tongue* (over one million sold worldwide) and *Emergency Prayers*. She and her husband, Darnell, have been married nearly 40 years.

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